



Non-Payment/Return Mail:
PO BOX 24401
CANTON, OH 44701-4401

Amount due on or before **\$3,783.96**
April 6, 2026

Bill mailing date is Mar 13, 2026
Account #104-398-297-0-5

SERVICE ADDRESS: COLUMBUS METROPOLITAN LIBRARY, 2223 CLEVELAND AVE, COLUMBUS, OH 43211-2273
O 5901

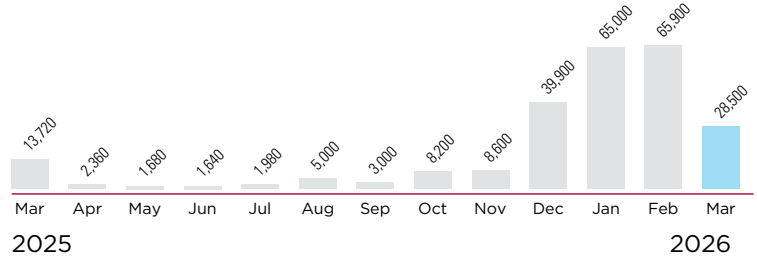
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COLUMBUS METROPOLITAN LIBRARY
96 S GRANT AVE
COLUMBUS, OH 43215-4702

Notes from AEP Ohio:

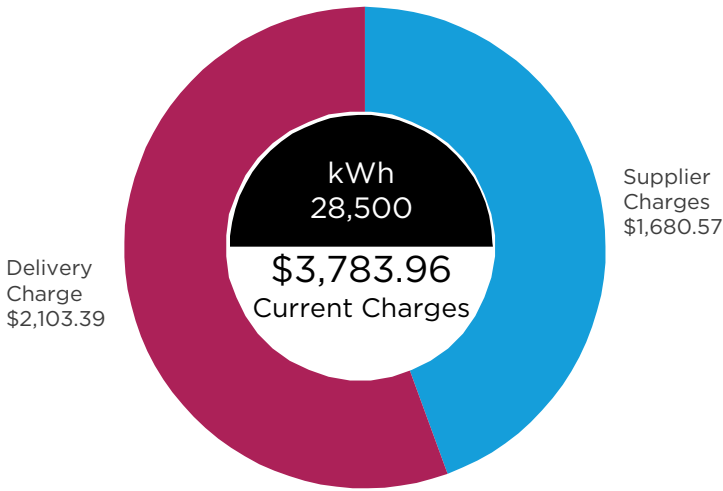
The amount due will be automatically deducted from your bank account on **April 06, 2026** because you are enrolled in our checkless payment plan.

Usage History (kWh):



Current bill summary:

Billing from 02/12/26 - 03/12/26 (29 days)



Methods of Payment

- aepohio.com
- PO Box 371496
Pittsburgh, PA 15250-7496
- 1-800-611-0964 (fee may apply)

Need to get in touch?

Customer Operations Center: 1-888-710-4237
Outages: AEPOhio.com/outages or 1-800-672-2231

Please tear on dotted line.

Turn over for important information! ➤

Thank you for your prompt payment.

COLUMBUS METROPOLITAN LIBRARY, 2223 CLEVELAND AVE, COLUMBUS, OH 43211-2273



Non-Payment/Return Mail:
PO BOX 24401
CANTON, OH 44701-4401

Make check payable and send to:
AMERICAN ELECTRIC POWER
PO BOX 371496
PITTSBURGH, PA 15250-7496



210339

Account #104-398-297-0-5
COLUMBUS METROPOLITAN LIBRARY

Amount due on or before **\$3,783.96**
April 6, 2026

Do Not Pay This Bill

Auto-withdrawal scheduled on 04/06/2026

The **Neighbor to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of

\$ _____

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Important Message

Bills may be paid by mail or to an authorized agent. Payment to others is at your own risk. For online payment options and authorized pay locations, please visit us at <https://www.aepohio.com/account/bills/pay/>, select "Pay Bill" from your mobile app, or call us at 1-800-672-2231. Customers who are hearing impaired may call 1-800-617-1234 (TDD/TTY).

We offer several ways for you to pay your bill. In addition to paying in person or by mail, you may receive and pay your bill electronically (e-Bill) or have your payments deducted automatically from your checking or savings account.

Definitions:

Actual: Reflects that a reading was taken from your meter.

Estimate: Reflects that we were unable to read your meter this month. We calculated your bill based on prior usage and seasonal variations. You can choose to call us with an actual meter read at 1-800-672-2231.

Kilowatt-hour (kWh): The unit measure for the electricity you use. For example, you use one kWh of electricity to light a 100-watt light bulb for 10 hours.

Customer Charge: The fixed monthly basic distribution charge to partially cover costs for billing, meter reading, service line maintenance and equipment.

Late Payment Charge: (if applicable) A late charge is added to the overdue amount of the regulated portion of your bill if you do not pay your bill by the due date.

Standard Service Offer: When customers purchase generation through AEP Ohio's auction process and not through a supplier.

Generation Service or Supply: Charges associated with the production of electricity.

Purchased Power Agreement Rider (PPA): The PPA allows AEP Ohio to collect or pass back the difference between total costs and revenues associated with a specific purchase power agreement.

Transmission Service: Charge for moving high-voltage electricity from a generation facility to the distribution station of the local electric utility. Transmission charges show under the delivery portion of the bill.

Distribution Service: Charge for use of local wires, transformers, substations and other equipment used to deliver electricity to your home/business. Distribution charges show under the delivery portion of the bill.

Deferred Asset Phase-In Rider (DAPIR): Recovers previously incurred deferrals for distribution assets.

Delivery: The graph on the first page shows charges associated with moving electricity through transmission lines and distribution lines as well as costs to maintain those lines and other distribution costs.

Non-jurisdictional charge: Charges for services that do not meet the definition of "retail electric service". Retail Electric Services are services involved in supplying or arranging for the supply of electricity to ultimate customer from the point of generation to the point of consumption. These charges are presented on your bill separate from your supply, transmission services and distribution service charges. Non-jurisdictional charges are excluded from the amount due to avoid disconnection if a disconnect noticed is received.

We welcome the opportunity to assist you. Our customer service center is open 24 hours a day, 7 days a week. If you have a question, please call us toll free at 1-800-672-2231, or 1-800-617-1234 (TDD/TTY). If you feel your concern has not been resolved, you can contact us at www.aepohio.com, call 1-800-672-2231, or write us at "Customer Concerns", 850 Tech Center Dr., Gahanna, OH 43230.

Customers may be assessed a deposit if they have not made a full payment (or arrangements) on a bill that contains a previous balance, or have been disconnected for nonpayment, fraudulent practice, tampering, or unauthorized reconnection during the preceding 12 months. Residential deposits may be made through a cash deposit or approved guarantor. Non-residential deposits may be made by cash, approved letters of credit, or approved surety bonds. To discuss any further options please call AEP Ohio. To contest a deposit, you can contact us at 1-800-672-2231, or write us at "Customer Concerns", 850 Tech Center Dr., Gahanna, OH 43230.

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called AEP Ohio, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). You may write to: Public Utilities Commission of Ohio, Attention: CSD, 180 E. Broad Street, Columbus, Ohio 43215-3793.

The Ohio consumer counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>.

Rates Available on Request

Electronic Check Conversion - if you pay by check, you authorize us to convert your paper check into an electronic debit.

If you have questions, please call AEP Ohio at 1-800-672-2231 or visit us at www.AEPOhio.com.



Service Address:

COLUMBUS METROPOLITAN LIBRARY
2223 CLEVELAND AVE
COLUMBUS, OH 43211-2273

Account #104-398-297-0-5

Line Item Charges:

Previous Charges	
Total Amount Due At Last Billing	\$ 7,286.10
Payment 03/09/26 - Thank You	-7,286.10
Previous Balance Due	\$.00*
Current AEP Ohio Charges	
Tariff 840 - Medium General Service 03/12/26 Service Delivery Identifier: 00040621083559943	
Transmission Service	\$ 801.08
Distribution Service	1,292.91
Customer Charge	9.40
Current Electric Charges	\$ 2,103.39*

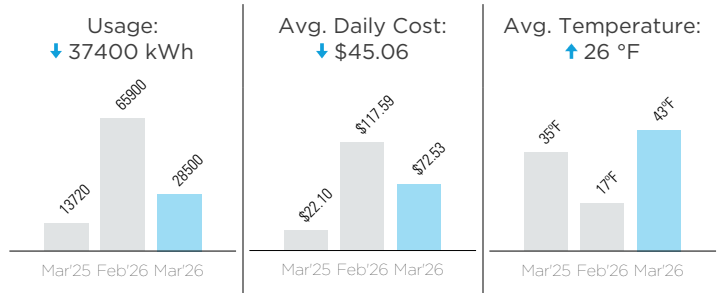


Current Direct Energy Business LLC Charges (888-925-9115)	
Service Delivery Identifier: 00040621083559943 03/12/26	
Unforced Capacity Charges - 1.2832 kW Ucap Total @ \$8.182668/kW Ucap	\$ 10.50
Renewable Portfolio Standards - 17,689.655172 kWh Total @ \$0.000249 /kWh-Februar	4.40
Renewable Portfolio Standards - 10,810.344828 kWh Total @ \$0.000249 /kWh-March-2	2.69
Purchase Price - 28,500 kWh Total @ \$0.05835/kWh	1,662.98
Current SDI Charges	\$ 1,680.57*
Current Supplier Balance Due	\$ 1,680.57*

Total Balance Due	\$ 3,783.96
*Charges make up the "Total Balance Due" The Amount Will Be Deducted From Your Bank Account On April 6, 2026.	

Usage Details:

↑↓Values reflect changes between current month and previous month.



Total usage for the past 12 months: 216,980 kWh

Average (Avg.) monthly usage: 18,082 kWh

Billed Usage 03/26				
Usage	Power Factor	Power Factor Constant	Meter Location Comp.	Billed Usage
28,500	(100.0)	(.9511)	-	28,500 kWh
105.300	-	-	-	105.300 kW
-600	-	-	-	-600 kVARh

Meter Read Details:

Meter #613656920					
Previous	Type	Current	Type	Metered	Usage
-	-	1.053	Actual	1.053	105.3 kW
52	Actual	46	Actual	-6	-600 kVARh
1965	Actual	2250	Actual	285	28,500 kWh
Service Period 02/11 - 03/12				Multiplier 100	
Next scheduled read date should be between Apr 10 and Apr 15 .					

Notes from AEP Ohio:

For Informational Purposes only: The below costs are NOT NEW CHARGES and are approximate values. AEP participates in programs required by the state of Ohio to support energy conservation and to secure renewable energy resources. For more information on energy efficiency programs, please visit www.AEPOhio.com/Save.

Renewable Programs: \$54.68
Energy Efficiency Programs: \$0.00
Peak Demand Reduction Programs: \$0.00

Make this bill the last one sent in the mail! Go paperless and get email alerts when your bill is ready. Sign up at AEPPaperless.com!

Do Not Tamper - Tampering with an energized electric meter can cause serious injury or death. If you suspect a problem with your meter, call the customer service number listed on your electric bill for assistance. In addition, meter tampering is illegal and can result in fines and/or imprisonment.

In Case No. 14-1696-EL-RDR & 23-23-EL-SSO the PUCO approved an adjustment to the Distribution Investment Rider, effective with this bill. This rider, which is adjusted quarterly, recovers capital costs associated with distribution infrastructure. A residential customer using 1,000 kWh per month will see a decrease of \$0.17 per month.

AEP now furnishes Commercial & Industrial payment histories to credit reporting agencies.

As a participant in the AEP Ohio Customer Choice Program, your electric energy is being supplied by **Direct Energy Business LLC**. This bill reflects AEP Ohio charges for delivery of the electric and all electric energy supply charges AEP Ohio has received from your supplier as of the Billing Date shown on this bill. For questions about your electric energy supply charges please contact Direct Energy Business LLC at (888)925-9115. Please note that failure to pay charges for competitive retail electric services (CRES) may result in loss of those products and services, the cancellation of your contract with the CRES provider and your return to AEP Ohio's Standard Offer for energy supply services.

Due date does not apply to previous balance due.

To avoid unnecessary delays in crediting your electric payment, please **do not paper clip or staple your check to the bill payment stub**.

Enjoy the benefits of constant connection. Download our mobile app today, at Google Play and iTunes stores.

You're already paying your bill electronically; why not receive it that way too? End the clutter of paper bills by going paperless! You'll receive an email notification when your new bill is available for viewing. [Go to www.AEPPaperless.com to enroll today!](http://www.AEPPaperless.com)