INSTRUCTIONS FOR USING AT-HOME COVID-19 TESTING KITS

Questions? Call eMed Customer Support at (866) 955-1173.

GETTING STARTED
- Library staff cannot answer questions about the test kit. Call eMed customer support.
- Watch a how-to video at ohio.emed.com.
- This is an at-home test.
- You need a hard surface with lots of space in front of you so that the test can lay flat.
- An eMed guide may ask you to adjust your camera during the test.

HOME TECHNOLOGY REQUIREMENTS
- Email address
- Internet connection
- A computer with a webcam and a smartphone or tablet.
- Don’t have these requirements? Visit an in-person testing site.
  - See the back page for a list of options around Franklin County.

TAKING THE TEST
1. Create a NAVICA account. Each test-taker needs their own NAVICA ID.
   - Option 1: Download NAVICA app to a smartphone/tablet. Open app. Tap create account.
   - Option 2: Go to ohio.emed.com on a computer. Click start testing. Click create NAVICA account.
   - Need an account for someone age 17 or under?
     - Login to app with guardian’s NAVICA ID. Tap in upper right of screen.
     - Tap add a managed profile.
2. Go to ohio.emed.com on a computer. Click start testing.
3. Click login with NAVICA. Enter your NAVICA account information.
4. Answer a series of questions. Click continue.
5. Tell your name and birthdate to the eMed guide.
6. Follow all directions from the eMed guide to take the test.
7. If the video call is interrupted, repeat steps 2-5. Tell the guide what happened.
   - If the test cannot be completed, call eMed at (866) 955-1173.

RESULTS
- Results are stored in the NAVICA app.
- If you didn’t download the app, call eMed at (866) 955-1173 to have results delivered.
IN-PERSON TESTING SITES IN FRANKLIN COUNTY

Call the Ohio Department of Health at 1-833-4-ASK-ODH (1-833-427-5634) for more resources.

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<th>Name</th>
<th>Address</th>
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<tr>
<td>Columbus Outpatient Collection Center</td>
<td>Multiple Sites</td>
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<td>(800) 229-3514</td>
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<tr>
<td>Enhanced Urgent Care</td>
<td>3615 Fishinger Blvd</td>
<td>43026</td>
<td>(614) 224-6421</td>
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<td>Equitas - King Lincoln</td>
<td>750 E Long St</td>
<td>43203</td>
<td>(614) 340-6700</td>
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<td>ExpressMed Urgent Care Gahanna</td>
<td>445 Rocky Fork Blvd</td>
<td>43230</td>
<td>(614) 383-7660</td>
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<td>Heart of Ohio Family Health</td>
<td>Multiple Sites</td>
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<td>(614) 235-5555</td>
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<td>Hometown Urgent Care</td>
<td>3813 S. Hamilton Rd</td>
<td>43125</td>
<td>(614) 835-0400</td>
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<td>4400 N High St</td>
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<td>(614) 263-4400</td>
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<td>2880 Stelzer Rd</td>
<td>43219</td>
<td>(614) 472-2880</td>
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<td>Hometown Urgent Care</td>
<td>4300 Clime Rd</td>
<td>43228</td>
<td>(614) 272-1104</td>
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<td>Lower Lights Christian Health Center</td>
<td>1160 W Broad St</td>
<td>43222</td>
<td>(614) 274-1455</td>
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<td>LSS Faith Mission Health Center</td>
<td>245 N Grant Ave</td>
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<td>(614) 224-6617</td>
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<td>PrimaryOne Health Center</td>
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