

INSTRUCTIONS FOR USING AT-HOME COVID-19 TESTING KITS

Questions? Call eMed Customer Support at (866) 955-1173.


GETTING STARTED

- Library staff cannot answer questions about the test kit. Call eMed customer support.
- Watch a how-to video at ohio.emed.com.
- This is an at-home test.
- You need a hard surface with lots of space in front of you so that the test can lay flat.
- An eMed guide may ask you to adjust your camera during the test.

HOME TECHNOLOGY REQUIREMENTS

- Email address
- Internet connection
- A computer with a webcam and a smartphone or tablet.
- **Don't have these requirements?** Visit an in-person testing site.
 - See the back page for a list of options around Franklin County.

TAKING THE TEST

1. Create a NAVICA account. Each test-taker needs their own NAVICA ID.
 - **Option 1:** Download **NAVICA app** to a smartphone/tablet. Open app. Tap *create account*.
 - **Option 2:** Go to ohio.emed.com on a computer. Click *start testing*. Click *create NAVICA account*.
 - **Need an account for someone age 17 or under?**
 - Login to app with guardian's NAVICA ID. Tap  in upper right of screen.
 - Tap *add a managed profile*.
2. Go to ohio.emed.com on a computer. Click *start testing*.
3. Click *login with NAVICA*. Enter your NAVICA account information.
4. Answer a series of questions. Click *continue*.
5. Tell your name and birthdate to the eMed guide.
6. Follow all directions from the eMed guide to take the test.
7. If the video call is interrupted, repeat steps 2-5. Tell the guide what happened.
 - If the test cannot be completed, call eMed at **(866) 955-1173**.

RESULTS

- Results are stored in the NAVICA app.
- If you didn't download the app, call eMed at **(866) 955-1173** to have results delivered.

IN-PERSON TESTING SITES IN FRANKLIN COUNTY

Call the Ohio Department of Health at 1-833-4-ASK-ODH (1-833-427-5634) for more resources.

Name	Address	ZIP	Phone
Columbus Outpatient Collection Center	Multiple Sites	-	(800) 229-3514
Enhanced Urgent Care	3615 Fishinger Blvd	43026	(614) 224-6421
Equitas - King Lincoln	750 E Long St	43203	(614) 340-6700
ExpressMed Urgent Care Gahanna	445 Rocky Fork Blvd	43230	(614) 383-7660
Heart of Ohio Family Health	Multiple Sites	-	(614) 235-5555
Hometown Urgent Care	3813 S. Hamilton Rd	43125	(614) 835-0400
Hometown Urgent Care	4400 N High St	43214	(614) 263-4400
Hometown Urgent Care	2880 Stelzer Rd	43219	(614) 472-2880
Hometown Urgent Care	4300 Clime Rd	43228	(614) 272-1104
Lower Lights Christian Health Center	1160 W Broad St	43222	(614) 274-1455
LSS Faith Mission Health Center	245 N Grant Ave	43215	(614) 224-6617
PrimaryOne Health Center	Multiple Sites	-	(614) 859-1895
Walk In Urgent Care	65 N Waggoner Rd	43004	(614) 604-8805
Walk In Urgent Care	3597 E Main St	43213	(614) 549-7348
Walk In Urgent Care	5059 N High St	43214	(614) 987-7537
Walk In Urgent Care	4832 W Broad St	43228	(614) 465-7457