

COVID-19 RESOURCES FOR FRANKLIN COUNTY RESIDENTS

FOR QUESTIONS RELATED TO COVID-19, CALL COLUMBUS PUBLIC HEALTH: 614-645-1519

Or the Ohio Department of Health at 1-833-4-ASK-ODH (1-833-427-5634).

FOR MORE INFORMATION RELATED TO COVID-19 PLEASE VISIT: [COLUMBUS.GOV/CORONAVIRUS](https://www.columbus.gov/coronavirus)

Disclaimer: The provider of this resource list assumes no responsibility for the accuracy of the information. The data includes self-reported and third party reported information, understood to be current and complete for each site as of: March 2021

COVID19 Testing/Vaccinations Sites and Medical/Health Care Providers

Columbus Public Health (testing provided by Mount Carmel, OhioHealth, and The Ohio State University Wexner Medical Center) CALL 614-645-1519

Service Description: Preregistration and appointment will be required for testing/vaccinations. Call testing organization to schedule. No one will be turned away for inability to pay.

For up to date COVID-19 VACCINE INFO please visit <https://www.columbus.gov/Templates/Detail.aspx?id=2147518203>

See a list of other COVID-19 vaccine providers here.

Visit www.columbuspublichealth.gov/coronavirus

To find testing site near you, please visit <https://covid-19-response-columbus.hub.arcgis.com/>

Ohio Expo Center & State Fair Celeste Center

717 E. 17th Ave., Columbus, OH 43211

Hours: Monday-Friday - 9 a.m.-4 p.m.

New COVID-19 Vaccination Clinic at East Hospital:

Service Description: *The Ohio State University Wexner Medical Center has opened a new vaccine clinic at East Hospital for residents living in the following ZIP codes: 43203, 43201, 43205, 43206, 43207, 43211, 43215, 43219, 43222, 43223 and 43224.* We are currently offering vaccines to individuals who are at least 65 years old or have a qualifying medical condition. To view the list of qualifying medical conditions, go to the Ohio Department of Health's website at coronavirus.ohio.gov and click "COVID-19 Vaccination Program."

You do not have to be an Ohio State patient to get your vaccine at East Hospital, but an appointment is required. You can schedule your COVID-19 vaccine appointment through MyChart or by calling **614-688-8299 (VAXX)**, Monday through Friday, 8 a.m. to 5 p.m.

Heart of Ohio Family Health

Service Description: Preregistration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay. **Heart of Ohio Family Health is currently scheduling patients for the Moderna COVID-19 vaccine per Governor DeWine's Phase 1A, 1B, and now 1C Vaccine Distribution Schedule as of March 4, 2021.**

<https://heartofohiofamilyhealth.org>

Scheduling Your COVID-19 Testing & Vaccination, please call 614-235-5555

Capital Park Family Health Center

2365 Innis Rd., Columbus 43224

Monday to Friday 1 to 4:30 pm, Tuesday, Wednesday, Friday 9 am to 11:30 am

Whitehall Family Health Center

882 S. Hamilton Rd., Whitehall 43213

Mon. -Thurs. 1pm-4:30pm

Fri. - 1pm-2:30pm

Whitehall- Yearling High School

675 S. Yearling Rd, Whitehall 43213

Mon. -Fri. 8am-11:30am

Lower Lights Christian Health Center

Service Description: Preregistration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

Call: 614-274-1455

Visit: <https://llchc.org/covid19>

Location: Lower Lights at Mount Carmel West
777 W. State St., Columbus 43222

Testing Hours:

Tuesdays from 2pm-4pm

Fridays 8:30 am-11:30 am

NOW also providing vaccinations at this location, please visit <https://llchc.org/covid19vac/> to schedule an appointment when it's your turn!

PrimaryOne Health

Service Description: Pre-registration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay. ***Please Note: PrimaryOne Health is the only location testing those without symptoms.** Visit www.primaryonehealth.org/covid19testing for more information.

PrimaryOne Health at Health and Wellness Center

2300 W. Broad St., Columbus 43204

Phone: 614-645-2300 or 614-645-5500

Hours: Monday, Wednesday, & Friday, 9a.m.-1p.m.

PrimaryOne Health at the John R. Maloney Health and Wellness Center

1905 Parsons Ave., Columbus 43207

Phone: 614-586-4159 or 614-645-5500

Hours: Monday, Wednesday, & Friday, 9a.m.-1p.m.

PrimaryOne Health

3433 Agler Rd., Suite 2800 Columbus 43219

Phone: 614-645-1600 or 614-645-5500

Hours: Monday, Wednesday, & Friday, 9a.m.-1p.m.

PrimaryOne Health at St. Stephens Community House

1500 E. 17th Ave., Columbus 43219

Phone: 614-645-2700 or 614-645-5500

Hours: Monday, Wednesday, & Friday, 9a.m.-1p.m.

Equitas Health

Service Description: Pre-registration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay. **We are now scheduling COVID vaccine appointments for the following people from CDC Phases 1B, 1C, 1D, 2A, & 2B**

Phone: 614-300-2334

Visit: <https://equitashealth.com>

Location: King-Lincoln Medical Center- 750 E. Long St., Columbus 43203

Telehealth Screening: Monday-Friday, 9a.m.-1p.m.

Hours: Testing: Monday-Friday, 11a.m.-3p.m.

Southeast Healthcare

Service Description: Pre-registration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

Service Description:

Phone: 614-360-0160

Location: 86 N. Front St., Columbus 43215

Hours: Mon., Wed., Fri. – 1-4 p.m

CVS Pharmacy—COVID-19 Testing

Service Description: Drive-thru COVID-19 testing **by appointment.**

<https://www.cvs.com/minuteclinic/covid-19-testing>

Southeast Inc.

Services Description: Southeast Healthcare, a comprehensive provider of community mental health, primary care, dental, alcohol and drug, vocational, housing and homeless. Accepting new patients in need of primary care doctor and testing for COVID19

Hours/Location: Serving 43215, 43223, 43205. Call for specific locations, hours and current service being provided.

Phone: 614-225-0980

OSU Total Health and Wellness

Services Description: Accepting new patients in need of primary care doctor and testing for COVID19.

Phone: 614-685-9994

Location: 543 Taylor Ave Columbus, OH 43203

<http://nursing.osu.edu>

COVID TESTING FOR OSU STUDENTS, FACULTY/STAFF MEMBERS

OSU students, faculty members/staff that have questions about COVID testing requirements and to determine if a test should be ordered should call the OSU office of student life at

Phone: 614-292-4321 or email at: shs@osu.edu.

Student Life FAQs: Coronavirus (COVID-19) questions follow this link: <https://studentlife.osu.edu/articles/student-life-faqs-coronavirus-covid-19/>

Complete medical visits or COVID-19 testing are not provided, only vaccines. Additional health care services are available at some schools. Please call (614) 355-2590 for more information. Visit the "Mobile Care" tab on this page to view the Mobile Care summer schedule.

Warming Centers Locations –Columbus, OHIO Winter 2021

[..\Warming Center Schedule as of 02-02-21.pdf](#) (right click)

Questions? Contact Columbus Coalition for the Homeless – 614-625-2162 or email

columbuscoalitionhomeless@gmail.com

Columbus City School Winter Programming**CCS PARTNERS WITH COLUMBUS RECREATION & PARKS DEPARTMENT**

Service Description: Columbus City Schools announced that it is partnering with Columbus Recreation and Parks to support the educational development of our city's youth. Columbus Recreation and Parks Department will have Active Learning Points at many community centers, where students can bring their computer – or access a computer if needed – to complete and get assistance with schoolwork. The department also will have Physical Activity Sites where kids can participate in structured activities to help them stay active.

Please visit <https://www.columbus.gov/recparkscovid19/> for up to date information.

Columbus City School FUEL UP

COLUMBUS CITY SCHOOLS Columbus City Schools Fuels Up students by providing free breakfast and lunch for the 2020-2021 school year. At a Fuel Up! meal site, additional meals for children are served. A Fuel Up! Grab and Go meal site is any CCS high school (excluding Columbus Downtown and Fort Hayes campus). Families pick up 5-day meal packs every Wednesday at a Fuel Up! site at two times: **11 a.m. to 1 p.m & 4 p.m. to 6 p.m.**

Any child age 18 and under (including non-CCS student) can receive meals during one of these times at a meal site. Families have the choice of two types of 5-day meal packs there:

- A shelf-stable meal pack that does not require refrigeration or heating, OR
 - A fresh meal pack that includes refrigerated food items such as sandwiches, fruits, and vegetables.
- CCS will operate all of its 18 Fuel Up! sites around the city unless staffing challenges force us to close sites.

If there is a reduction in staff due to leaves of absence or quarantine orders, the District will close some sites.

Summer CAMPS

Service Description: CRPD has a new site for all summer camps. It's time to register! <https://crpdamps.com/>

The Boys & Girls Club of Columbus

Service Description: Club sites are open and providing students with online learning and programming. For member sign up and/or additional information, please visit <https://www.bgccentralohio.org/>

1108 City Park Avenue
 Suite 301
 Columbus, OH 43206
 Phone: (614) 221-8830
 Fax: (614) 221-1225
info@bgccentralohio.org

Columbus Metropolitan Library

Service Description: COVID-19 CORONAVIRUS RESPONSE

LIBRARY SERVICES UPDATE

Starting Monday, Feb. 8:

We're open for browsing and limited services at most locations!

Curbside Pickup is still available everywhere too.

The New Albany Branch is open for Drive-Up Pickup only during its renovation, expected to be completed this spring. The Marion-Franklin Branch will reopen Feb. 8 with limited hours.

See HOW CURBSIDE PICKUP WORKS for the details. **FACE COVERINGS ARE REQUIRED TO ENTER**

With our Limited Services, come in to:

- Browse the shelves to pick out your items
- Pick up items on hold.
- Get Grab & Go Books.
- Return items.
- Use a computer (60-minute limit).
- Reserve a table.
- Print, copy, scan and fax.
- Get in-person Job Help and Homework Help at limited locations (see below).
- Get Job Help

Get Job Help at our Franklinton and Hilltop branches. Services include job search help, technology skills training and information about how to connect with local resources and the state unemployment office.

Get Homework Help

K-12 students can get in-person Homework Help after school at our Karl Road and Reynoldsburg branches. Online Homework Help is available 7 days a week on our School Help page.

GENERAL INFO/RESOURCES

Dial 2-1-1

Service Description: If you need assistance finding food, paying for housing bills, accessing free childcare, or other essential services, visit 211.org or dial 211 to speak to someone who can help.

You may also find it helpful to visit <https://www.findhelp.org>---social service resource search engine that pinpoints assistance through zip codes.

CITY OF COLUMBUS 311

Live calls to 311 are back! : Call 311 and speak to a customer service representative Monday to Friday from 8AM to 5PM. Requests for service can also be submitted online at 311.columbus.gov, or use the My Columbus mobile app, and by e-mail to 311@columbus.gov.

Central Ohio Latino Health and Social Services Directory

Service Description: This guide should serve as a resource for community members and leaders to learn and utilize the wide array of health and social services available to the Hispanic/Latino community in Central Ohio. [Central Ohio Latino Health and Social Services Directory FINAL April 2020.pdf](#)

Prescription & Medicaid Resources <https://medicaid.ohio.gov/>

MARKETPLACE COVERAGE AND CORONAVIRUS

Service Description: You can enroll in or change plans now, or see if you qualify for Medicaid or CHIP. For more information please visit, <https://www.healthcare.gov/>

CareSource

Service Description: 24-hour Nurse Hotline is still operating.

Phone: 1-866-206-0554 or 1-800-488-0134.

Hours: 7:00 AM to 7:00 PM.

Our newer change is the *Ohio Department of Medicaid has announced Medicaid Renewals are not being processed at this time. Medicaid coverage will not be lost for non-renewal.* Please visit their website regarding their telemedicine policy. Members can have a doctor's appointment without leaving their home

Buckeye Health Plan Member Coronavirus Information

Service Description: 24-hour Nurse Hotline. For more information, please visit

<https://www.buckeyehealthplan.com/member-coronavirus-information.html> for more information about member services and information.

Phone: 1-866-246-4356

Hours: 8:00am-5:00pm Monday-Friday

Paramount Advantage

Service Description: 24-hour Nurse Hotline. For more information, please visit

<https://www.paramounthealthcare.com/covid-19/>

Phone: 1-800-462-3589

Hours: 8:00am-5:00pm Monday-Friday

Molina Healthcare

Service Description: 24-hour Nurse Hotline and virtual care. For more information

<https://www.molinahealthcare.com/members/oh/en-US/hp/medicaid/overvw/coverd/virtual-care>

Phone: 1-(888) 483-0760.

Hours: 8:30am-5:30pm Monday-Friday

United Healthcare Community Plan

Service Description: <https://www.uhccommunityplan.com/covid-19>

Phone: 1-844-813-7805

Hours: 8 a.m. to 8 p.m. local time, 7 days a week.

Prescription Delivery- ScriptDrop

Service Description: Text DELIVER to 727478 to have prescriptions delivered from any pharmacy (during COVID-19) for an \$8 delivery fee. Requests placed before 11:00am can be delivered same day after 2:00pm. <https://scriptdrop.co/>
Phone: 614-641-0648

Charitable Pharmacy of Central Ohio

Service Description: Provides medication, health screenings, health and wellness education, medication counseling, and social program referrals at no cost for low-income, uninsured, and underinsured Franklin County residents.
Phone: (614) 227-0301

Hilltop USA

Service Description: Website with general information about resources and community response to COVID-19.
<http://hilltopusa.org/covid-19/>

BIO ONE- Cleaning Services

Service Description: Coronavirus Cleaning and Disinfection Services
Bio-One specializes in all types of extreme cleaning including blood, unattended death, homicide, suicide, hoarding, and feces cleanup throughout Columbus and surrounding areas. www.bioonecolumbus.com
Email: Info@BioOneColumbus.com
Phone: 614-743-1795
Mailing Address: 3000 E. Main St. #151 Columbus, OH 43209

Transportation—COVID-19 Vaccine**Ohio Medicaid COVID-19 Testing and Vaccination Transportation Support**

Service Description: If you receive your Medicaid coverage through an MCO (Aetna, Buckeye, CareSource, Molina, Paramount, or United HealthCare), you can get help with transportation to and from a COVID-19 testing or vaccination site through your MCO or your local County Department of Job and Family Services (JFS) agency.
For more information, please visit <https://medicaid.ohio.gov/Portals/0/COVID19/Ohio-Medicaid-COVID-Testing-and-Vaccination-Transportation-Support.pdf>

Columbus StandUP

Service Description: Columbus StandUP—FREE ride to COVID-19 Vaccine
<https://columbusstandup.org/vaccine>

Senior Options

Service Description: Free Transportation Available to Vaccination Sites. To arrange transportation, call (614) 525-6200, 9:00 a.m. – 4:30 p.m. You must have a vaccine appointment scheduled before calling.
For more information, please visit <https://officeonaging.org/resources/files/newsArchive/VaccineTransportation2.5.21.pdf>

Women, Children and Infants**Maternal and Child Health at Columbus Public Health**

Service Description: Maternal & Child Health Home Visiting Programs are dedicated to promoting healthy mothers, babies and families.
Phone (614) 724-BABY.

CelebrateONE

Service Description: CelebrateOne connectors are still taking referrals. Anyone needing assistance with transportation to a prenatal appointment, a crib and or other baby items. **All services are at no cost to the client. Visits are made to clients in their own homes or other locations as arranged.**
Phone: 614-570-3592
Email: SLPosten@columbus.gov

WIC –WOMEN, INFANT, & CHILDREN

Locations: Our St. Stephens WIC site is scheduled to change locations in early 2021! The new clinic, Linden Park WIC, is located at 1254 Briarwood Avenue Columbus, Ohio 43211 and is a good location for families in the 43211, 43219, 43224 zip codes. The phone number will remain 614-645-8306.

To search for the clinic closest to your zip code, <https://www.signupwic.com/>. Please call 614-645-7280 if you need assistance contacting your local WIC clinic.

The Alp Foundation “Achieving Life’s Path”

Service Description: A nonprofit organization serving Columbus, OH community. Sserving anyone in Columbus, OH that is able to provide proof of identification. Services provided include gas cards, grocery cards, utility assistance, hygiene kits, diapers & wipes, and COVID-19 prevention kits. If you are in need of assistance, please go online to alpfoundation.info to apply or call 614-632-2579.

POEM (Perinatal Outreach and Encouragement for Moms)

Service Description: Offer free of charge services including Mom-to-mom support over the phone, online or in groups with a casual, open session format. Referrals to specialized health care providers and community resources. An unbiased, central source of information and support.

Phone: 614-315-8989, mom to mom support line is available 7 days a week. If your call is directed to voicemail all messages requesting support are returned within 24 hours.

Respectful Ways

Service Description: Respectful Ways is offering free online social-emotional learning curriculum. While schools are closed for Coronavirus, they are giving FREE access to Prek-12 online programming to any school or camp in need of digital SEL Curriculum. If you are a Teacher, Administrator, Program Leader or Parent/Guardian, use the coupon code Corona-free3 for free access to up to 3 modules. (Though you may purchase as many as you need.

- You can find more information here: www.respectfulways.com or if you prefer immediate help or aren't sure which modules will best meet your student's needs? Call them at 678-464-0962.

Older Adult Response and Resources for Seniors

Senior Options

Services: Any Franklin County resident 60 or over who is struggling to access food while sheltering in place is eligible to receive home delivered meals. Now through December 30, 2020, Franklin County Senior Options will not require income verification to receive home delivered meals. To request the meals, and other available services, call Senior Options at

Phone: 614-525-6200, Monday to Friday, 9:00 a.m. to 4:30 p.m.

***** Franklin County Office on Aging will provide free transportation to adults 80 years of age or older in Phase 1B who have scheduled a COVID-19 vaccine appointment. To arrange transportation or have additional questions, call (614) 525-6200, 9:00 a.m. – 4:30 p.m. You must have a vaccine appointment scheduled before calling. *****

Clintonville-Beechwood Community Resources Center (CRC)

Service Description: Older adults in greater Columbus in need of necessity bags. Potential items include: Paper towels, Soap, Toilet paper, Disposable Thermometer, Gloves, Shelf stable food & snacks. If you have any questions or concerns please contact Christine Happel at: christine.happel@clintonvillecrc.org

Phone: 614-268-3539 for delivery or pick up.

Address: 3222 N. High St Columbus, OH 43202 for delivery or pick up.

Hours: Delivery on Tuesdays & Thursdays between 9am-5pm. Pick up at CRC Monday-Friday between 9am-5pm.

The Friendly Phone Line

Service Description: available to older adults in greater Columbus who are looking for friendly conversation and social connection. The Friendly phone-line is intended to be a touch point to combat loneliness in our community during this unprecedented time of social distancing. These calls are **not** intended to be a space to provide counseling, case management, or health information/recommendations.

Phone: 614-993-3614

Hours: Older adults may call Monday - Friday, between 9am-5pm

LifeCare Alliance

Service Description: Meals-on-Wheels: Hot, nutritious home-delivered 365 days a year for homebound older adults or medically challenged neighbors who are 60 years old and unable to prepare meals for themselves.

Eligibility: Over the age of 60 years old. If you reside in the following counties (Franklin, Madison, Marion, Logan, and Champaign.) Homebound, i.e. if you no longer can drive nor take public transportation. Lives alone or is home doing the day along without any other assistance. If you have any ailment that prevents you from being able to prepare healthy meals for yourself.

Enrollment Process for Short Term Pandemics meals is as follows:

- Over the age of 60 and If you reside in the following counties (Franklin, Madison, Marion, Logan and Champaign)
- If you're shut in due to the outbreak, you can receive five frozen meals delivered weekly until the pandemic is lifted

Phone: 614-278-3130 or go to www.lifecarealliance.org and click on the referral tab and complete the referral application and it will be sent directly to our Customer Service Intake Team.

Salvation Army

Services: Seniors age 60 and over who meet income guidelines of 130% of the Federal Poverty Level and live in Franklin County are eligible to receive a monthly senior food box. For more information call (614) 437-2134.

Gladden Community House

Services: Food delivery to homebound seniors, case management services and socialization outings for seniors living in Franklinton: 43222, 43215 west of the river and 43223.

Phone: (614) 227-1600

Court Filings/Hearing Updates, Mediation Services, & Legal Aid**Franklin County Municipal Court- Court Operations During COVID-19 Pandemic**

Franklin County Municipal Court's Self Help Center will only offer assistance via online chat function Mon-Fri 9am - 3pm. Website with chat function: <http://www.fcmcselfhelpcenter.org/>

Traffic Arraignments in Courtrooms 1A, 1B, and Eviction Hearings in Courtroom 11B will be heard at the Columbus Convention Center until further notice.

You **must wear a face covering** that will protect against the spread of the COVID-19 virus to be admitted to the Columbus Convention Center.

Phone: Traffic cases- (614) 645-8186 Eviction cases- (614) 645-7235

Location:

Main Concourse Entry
B Meeting Rooms
400 North High Street
Columbus, Ohio 43215

The Legal Aid Society of Columbus

Service Description: The Legal Aid Society of Columbus (LASC) exists to provide assistance and guidance to those attempting to navigate our complex legal system. In order to qualify for services at The Legal Aid Society of Columbus, you must meet income and resource limits. The intake staff here at LASC will answer any questions that you may have about your eligibility and will assist you by finding an attorney in our office able to help resolve your problem.

Intake Phone: 614-241-2001 or online application at <https://onlineintake.oslsa.org/?blsid=112>

Hours: Our Intake Line is open Monday through Friday from 9:30 a.m. to 3:30 p.m.

Columbus Mediation Services Inc

Service Description: Covid-19 Virus and Eviction Mediation Services

Phone: (614) 228-7191 ext. 13

Hours: 9:00am-5:00pm

Housing, Employmen, and Emergency Financial Assistance

<https://www.findhelp.org/>---social service resource search engine that pinpoints assistance through zip codes

Ohio Department of Jobs & Family Services

Unemployment Benefits

Hours: Monday through Friday 8am-5pm

Intake Process: Franklin County workers impacted by closures due to COVID-19 should visit: www.unemployment.ohio.gov or call 1-877-644-6562.

Hours: weekdays from 7 a.m. - 7 p.m., Saturdays from 8 a.m. - 5 p.m. and Sundays from 9 a.m. - 1 p.m.

SNAP Benefits: Apply online at <https://benefits.ohio.gov/> ** If you have a child in kindergarten through twelfth grade in your household who was receiving free or reduced-price meals while in school, your child is eligible for the Pandemic Electronic Benefit Transfer (P-EBT) program to receive Supplemental Nutrition Assistance Program (SNAP) benefits as a result of the school closure. Please read <https://jfs.ohio.gov/ocomm/pdf/PEBT-flyer.pdf> for additional information.

****NEW PRC Plus- Rental Assistance Program** (until funding is exhausted).

Provides one-time rental assistance payments for eligible families struggling to meet rent or facing eviction as a result of the COVID-19 pandemic. Eligible families will receive up to \$1,500 in one-time rental assistance per household. Families must reside in Franklin County, have at least one minor child and/or a pregnant person in the household, and have a gross household income between 166% and 300 percent of the federal poverty level in order to qualify. To apply please visit [https://jfs.franklincountyohio.gov/emergency-assistance-\(prc\)](https://jfs.franklincountyohio.gov/emergency-assistance-(prc)).

NOTE: Jobs and Family Services hours of operation has changed to: 8 AM to 12 PM from Monday through Friday at all locations. No longer providing in-person customer assistance. FCDJFS urges customers to apply for benefits online or over the phone by calling 1-844-640-6446. You can apply, or check on the status of an existing application, over the phone at 1-844-640-6446 or online at any time at www.benefits.ohio.gov.

The OhioMeansJobs Employment Center—APPOINTMENT ONLY

Phone: Call 740-833-2338 to schedule your appointment. Only 1 person permitted per appointment.

Hours: The OMJ Center will be open from 8:00 a.m. – 4:00 pm.

Columbus Urban League

Service Description: The Right to Recover program, funded by Columbus City Council, provides up to \$1,200 to cover the time off work needed to isolate, recover or care for a minor child recovering from COVID-19.

Phone: 614-484-9111/ For applications and more information visit: <https://www.cul.org/right-to-recover/>

Address: 788 Mount Vernon Avenue Columbus, OH | 43203

IMPACT Community Action Hope Fund Rental Assistance is Back Open

Service Description: To help renters and homeowners get the assistance they need to avoid water shutoff, eviction, and/or foreclosure. The Home Relief Fund 2020 is administered by IMPACT Community Action (IMPACT) and funded by the State of Ohio through the CARES Act. To apply, please visit <https://impacthopefund.org/>

The Homelessness Prevention Network (HPN)

Service Description: HPN maybe a great resource for utility and rent assistance for you and your family. For immediate assistance, please send an email to housingcrisis@galddenhouse.org

If you have an eviction notice and are at imminent risk of homelessness reach out to our hotline open 24/7, at 614-274-7000.

Home Relief Grant

Service Description: Ohioans can receive assistance with rent, mortgage, or utilities from the state of Ohio, through their local Community Action Agency (CAA). Check if you are eligible and apply at your local CAA. A list of agencies can be found at the bottom of this page. To apply, please visit <https://businesshelp.ohio.gov/home-relief-grant.html>

COMPASS

Service Description: COMPASS (Congregational Outreach Ministries Program of Assistance & Social Service) is a collaboration involving numerous area churches and other community groups. COMPASS provides services to prevent homelessness and stall evictions, allowing families to remain in their homes. COMPASS does not have any in person-hours. Because of COVID-19 we are processing all applications online.

Application: <https://compass614.questionpro.com/>

Financial Navigator—City of Columbus

Service Description: Navigators can help you prioritize financial concerns, identify immediate action steps, and make referrals to programs and services.

To complete a form and request a phone session with a Financial Navigator, please visit https://fecpublic.force.com/fecbot/s/referral?c__city=0016f00002aVBZnAAO&type=Financial_Navigator A Financial Navigator will call you as soon as possible.

Please note - Financial Navigators provide information relevant to your needs; they cannot provide direct financial assistance like cash or loans.

The Homeless Families Foundation

Service Description: Provides housing, education, and family stabilization services.

Phone: 614-461-9247 extension 141

Utilities Financial Assistance for Columbus Residents**City of Columbus Department of Public Utilities -- Utility Bill Assistance and Payment Plans**

Service Description: CARES Act Utility Bill Assistance. The City of Columbus has announced additional funds of the federal CARES Act funding is available for utility assistance grants. These funds will be distributed through the City to help families who have been unable to pay for utilities such as water service because of issues related to the coronavirus pandemic. For additional details and application please visit

<https://www.columbus.gov/WorkArea/DownloadAsset.aspx?id=2147517771>

HEAP – Home Energy Assistance Winter Crisis Program- November 1- March 31, 2021

Service Description: Provides a one-time benefit to eligible Ohioans with cooling assistance, assistance with electric utility bills, central air conditioning repairs, and air conditioning unit and/or fan purchases. Households with a household member who is either 60 years of age and older, has been diagnosed with COVID-19, or has a certified medical condition, and households who have a disconnect notice, have been shut off, or are trying to establish new electric service may be eligible. Please contact your local Energy Assistance Provider for a list of all required documents. Depending on your income type, additional forms may be required.

Phone: 1(800) 282-0880

Hours: Monday through Friday, 7:30 a.m. to 5:00 p.m.

Website: https://development.ohio.gov/is/is_heap.htm

Columbus Literacy Council (CLC) is assisting anyone in the Franklin County Area pay their utility bill. For more information, please call Sam at (614) 282-7661x722 or email sam@columbusliteracy.org

Catholic Social Services providing emergency assistance for utility services to Franklin County residents facing hardship due to COVID-19. **Call 614-221-5891 to learn if you qualify. For Spanish Speakers: 614-340-7061**

Learn more here <https://www.colscss.org/wp-content/uploads/2017/03/The-City-Cares-Program-Emergency-Utility-Assistance.pdf>

The Breathing Association:

614-457-2997

<https://www.breathingassociation.org/services/heap/>

YMCA:

614-705-9151

<https://ymcacolumbus.org/social-services/rapid-rehousing>

Central Community House of Columbus Inc.:

614-252-3157

<http://cchouse.org/services/community-services>

Community Refugee & Immigrant Services:

614-235-5747

<https://www.crisohio.org/services/>

LifeCare Alliance:

614-278-3130

<https://www.lifecarealliance.org>

St. Stephens Community House:

614-294-6347

<https://www.saintstephensch.org/neighborhood-services/>

Mid-Ohio Board of Independent Living:

614-725-1695

<https://www.mobileonline.org/#>

Gladden Community House:

614-227-1600

<http://gladdenhouse.org/community-services-2/>

Mental Health and Substance Abuse & Recovery Support Resources

Hotlines

If you or someone you know is experiencing a mental health or addiction crisis, call:

- Netcare Access: For immediate assistance for Adults in crisis: 614-276-2273.

Netcare Access is not accepting walk-ins, law enforcement or other referrals at this time.

- Nationwide Children’s Hospital: For immediate assistance for a Youth (17 and under) in crisis: 614-722-1800

If you or someone you know is in distress, contact:

- **Franklin County Suicide Prevention Hotline** call or text: 614-221-5445 (Texting only available from 12:00 PM to 10:00 PM)
- **Teen Suicide Hotline:** 614-294-3300
- **Senior Suicide Prevention Hotline:** 614-3309
- **Veteran crisis line:** 1-800-273-8255 option 1 (or text 838255)
- **The National Suicide Prevention Lifeline:** 1-800-273-8255
- Text 4HOPE to the **Crisis Text Line:** 614-741-741
- Call The **National Disaster Helpline** at 1-800-985-5990 or text “TALKWITHUS” to 66746
DDH provides crisis counseling and support for anyone in the U.S. experiencing distress or other behavioral health concerns related to any natural or human-caused disaster, including public health emergencies.
- **The Trevor Project**, call 1-866-488-7386 or text START to 678678. A national 24 hour, toll free confidential suicide hotline for LGBTQ Youth.
- **The Warmlines** exists to help individuals in their recovery from mental health issues and let them know they are not alone. Call 614-358-8255
- **The National Domestic Violence Hotline:** 1-800-799-7233 or 1-800-799-7233 for TTY or if you’re unable to speak safely, you can log onto thehotline.org or text LOVEIS to 22522.

Harding Hospital- PHP/IOP and STAR TRC

Service Description: Harding's Partial Hospitalization Programs /Intensive Outpatient programs are running virtually via WebEx and new patients can call and speak with Tonya or Amber to schedule a virtual orientation.

Phone: 614-293-9560 or 614-293-7827 (STAR).

The STAR TRC case management team and therapists are utilizing various means to provide support, services, and therapy to our patients. The referral process remains the same for the STAR TRC.

RiverVista

Service Description: behavioral health hospital, serving the adult and senior populations in a contemporary hearing environment.

Hours: open 24/7 and accept walk in's.

Phone: 614-643-5500- Referral Line.

Address: 1599 Alum Creek Drive Columbus, Ohio 43209

SAFE Stations Access to Detox

Services: providing 24/7 access to eligibility screening and transport to treatment for those in active addiction. In response to the COVID-19 health crisis, temporary changes are being made to the screening process to adhere to physical distancing guidance and ensure EMS crews are available to respond to the higher volume of community 9-1-1 calls. Those without access to transportation can still walk into the Whitehall Division of Fire to be screened and transported to treatment.

Phone: 614-237-5478 to receive screening over the phone 24/7.

Location: 390 South Yearling Road, Whitehall, OH 43213

Hours: Monday-Friday 8:00am-5:00pm.

Franklin County Public Health

Narcans Kits: Get NARCANS mailed to you: <https://fckaddiction.com/>

Counseling/Support Groups/ Domestic Violence Resources for Victims

Pro-Bono Counseling

Service Description: Pro-Bono Counseling program is **still accepting referrals**. Many of their volunteers may be utilizing tele-therapy options to promote a healthy environment. *Please note:* Wait times may be longer than usual, but we are working diligently to get you connected.

Phone: 614-884-7227 for urgent counseling needs.

Discreet Texting Service - City Attorney's Office

Services: Victims can reach the City Attorney's Domestic Violence & Stalking Unit by sending a text message and providing domestic violence advocates with their name, a safe time to communicate, and an email or phone number where they can be reached. For their protection, victims are encouraged to delete their own message after it is sent. The City Attorney's domestic violence advocates will contact the victim at the designated time to discuss safety planning for them and their family. **Phone:** 614-653-8075.

Columbus Springs PHP and IOP

Service Description: Columbus Springs has begun offering group teletherapy through Zoom's secure video conferencing for both their partial hospitalization program (PHP) and intensive outpatient program (IOP).

Please feel free to reach out with any questions or concerns. We're happy to help connect patients to the appropriate levels of care with assessments 24 hours a day, seven days a week.

Phone: 614-717-1800 (Dublin) and 614-300-9100 (Columbus)

Cornerstone of Hope

Service Description: Cornerstone of hope is now offering Telehealth, a virtual counseling service. Telehealth will allow us to continue offering our grief counseling services, while minimizing interruption of services and upholding a high standard of care.

Phone: 614-824-4285 to set up a Telehealth appointment today.

Focus Counseling Clinic

Service Description: provide counseling services for adolescents (13+), families, individuals and couples. We also provide community based, in-home, in-school concierge counseling for adolescents (13+) and their families. Call 614-489-8759 to schedule an appointment or complete the form below

Grief Recovery Institute

Grief Recovery Method specialists and programs in central Ohio.

Contact Lois Hall @ lhall.griefrecoverymethod.com and/or www.griefrecoverymethod.com/grms/lois-hall

NAMI Franklin County

Service Description: NAMI Franklin County is available to speak via telephone and help connect you with the resource you need. NAMI Franklin County is offering select support groups and classes online via Zoom.

Visit their website here: <https://namifranklincounty.org/> for meeting codes and passwords.

Phone: 614-501-6264. If you need help after regular business hours, please call: 614-266-06709.

Online Meeting Directory for AA

Service Description: Offers a directory of AA online meetings for everyday of the week and at different times.

- <https://www.aa-intergroup.org/directory.php>

Online Recordings of AA speakers

Service Description: Offers online recordings of AA speakers.

- <https://www.aaspeaker.com/>
- <https://www.hacoaa.org/archives/speakers/>
- <https://www.recoveryaudio.org/>

Pause a While

Service Description: provides free AA meetings, daily at 2 PM CT

Phone: 425-436-6360, access code 422932#

My Recovery Works- Peer Support

Service Description: During this time of concern over Covid-19, individuals can become anxious and isolated. To help combat this, we would like to offer our assistance of Peer Support. Although groups are being suspended, all Peer Supporters are available to provide resource/linkage information that someone may need by phone.

Phone: 614-294-7117 or www.myrecoveryworks.com

Southeast Healthcare

Service Description: Still filling prescriptions, ensuring that clients are receiving their medications, and assess their well-being. The addiction treatment programs continues to operate and clients are seen on an individual basis only. Groups are not meeting at this time. Currently exploring opportunities for behavioral and primary telehealth whenever possible.

Location/Hours: Downtown Columbus Office, 16 W. Long Street, will close daily at 5:00 PM, effective immediately. Merion Village, office hours in Columbus, 8:00 AM to 7:15 PM, Tuesday and Wednesday, and 8:00 AM to 5:00 PM, Monday, Thursday and Fridays.

Phone: 614-360-0222 - central scheduling number for Franklin County mental health, primary healthcare and dental care services.

Alvis Community Reentry Program

Services Description: Reentry and family support programs: behavioral health and substance abuse treatment services, recovery housing for women and children, and services to individuals with developmental disabilities who are trying to live their lives more independently in the community.

There are no changes in the hours of operation at any of our Residential Facilities (halfway houses and recovery houses) or at any of our DD Facilities (Wittwer Hall, licensed supported living, and regular supported living).

All other **locations of Alvis** are operating with reduced hours and minimal on site staff:

- Women's Behavioral Health Treatment Services through Amethyst program, please call (614) 242-1284.
- Behavioral Health Treatment service through, Choices program, please (614) 252-8834
- Workforce Development services at Alvis Community Reentry Services Center, please call (614) 252-0660.

- For all other Alvis services or departments, please call (614) 252-8402.

Afrocentric Personal Development Shop

Service Description: Wellness programs, treatment and recovery services for individuals, families, and organizations and communities. APDS is still accepting new clients. Call to schedule an appointment or walk-in between the hours of

Location: 1409 E. Livingston Ave, Cols 43205

Phone: (614) 253-4448

Hours: 9:00am-6:00pm.

****Tuesdays and Thursdays 9:00 am to 12:30 pm. APDS provides “walk-in” intake/assessments for Medication Assisted Treatment (MAT) Program clients. No appointment necessary.**

Franklin County Re-Entry

Service Description: **Franklin County Re-Entry Crisis Quick Guide**, For *Case-by-Case Information*, Call 614.733.4348 or 614.525.4104 (M-F: 9:00 – 3:00)

https://columbus.org/wp-content/uploads/2020/04/COVID_Re-Entry_Sheet_2a.pdf

RREACT- RAPID RESPONSE EMERGENCY ADDICTION AND CRISIS TEAMS

Services: Addiction Support Services. A paramedic, mental-health nurse and a social worker will follow up with overdose patients treated by Columbus fire medics. Those who are interested in additional recovery are then put in touch with the nonprofit group Southeast Inc. for treatment.

Phone: 614-330-3413

Columbus Public Health- Alcohol and Drug Services Program

Services: Alcohol and Drug Services is mailing Narcan Nasal Spray to residents of Franklin County. Community members can fill out a secure online form (<https://redcap.columbus.gov/surveys/?s=WYWWTREKWCXY>) found on the Health Department’s website (<https://www.columbus.gov/publichealth/programs/Alcohol-and-Drug-Abuse/Access-to-Naloxone/>). After the form is reviewed, the Narcan kit with information about opioids use and instructions on how to administer and use Narcan will be sent.

Phone: 614-645-6839.

Comp Drug

Services: Providing a variety of treatment options to those seeking help for their addictions. Medicated Assisted Treatment (MAT) services available. Group and individual outpatient treatment services and mental health counseling.

Address: 547 E 11th Ave, Columbus, OH 43211

Phone: 614-224-4506

Safe Point Services

Services: Providing overdose prevention education, syringe exchange, linkage to care, drug intervention and HIV, STI, Hepatitis C testing.

Address: 1267 W. Broad Street, Columbus, OH, 43222

Hours: Safe Point syringe exchange services will be open TUES, 4-8 PM and SAT, 9-1 PM only.

Due to concerns of COVID-19, program services will be expedited for your safety.

Financial Assistance for Funeral or Memorial Services and Resources

JOIN (Catholic Social Services) will assist low income families with burial assistance if under the 175 percent of poverty level (\$18,953 annually for a single person). Please call 614.241.2531. Intake is processed by phone.

The Columbus Department of Public Safety (614.645.8366) has limited assistance to indigent families for burial assistance up to \$750.00. You have to be Columbus resident. The funeral home has to complete the application, submit a copy of the death certificate and an itemized list of costs. This can take up to two weeks to process.

Schoedinger’s, Newcomer and several other Funeral Homes in the area offer programs for children up to 5 years of age that have died. Please call your preferred funeral home for more information.

Disaster Financial Assistance- Find out how to get emergency financial help from the government if you've been affected by the coronavirus pandemic or a natural disaster. Get help with food, housing, bills, and more. Learn about stimulus checks and read what's included in the Coronavirus Aid, Relief, and Economic Security (CARES) Act.

<https://www.usa.gov/disaster-financial-help>