



Columbus-
Franklin County



Department of
Job and Family Services

Ohio Unemployment Insurance Info

To File for Unemployment Insurance:

Call: 1-877-644-6562 or **Visit:** unemployment.ohio.gov

If you have received a Notice of Eligibility or are having problems with your claim:

UI Processing and Adjudication Centers

| Location | Social Security | Phone Number |
|---|-----------------|--------------|
| Cleveland Adjudication Center | 0000-0765 | 866-576-0006 |
| Akron UI Delivery Center | 0766-1942 | 866-768-0022 |
| Lorain UI Delivery Center | 1943-2649 | 866-849-0029 |
| Toledo UI Delivery Center | 2650-4121 | 800-589-2799 |
| Chillicothe Adjudication Center | 4122-4710 | 866-244-0399 |
| Marietta Adjudication Center | 4711-6005 | 866-867-0044 |
| Youngstown Adjudication Center | 6006-7182 | 866-221-0558 |
| Dayton UI Delivery Center | 7183-7477 | 866-541-0187 |
| Interstate and Federal | 7478-7701 | 866-217-0008 |
| Columbus UI Delivery Center | 7702-8360 | 866-217-0008 |
| Lima Adjudication Center | 8361-9999 | 866-272-0118 |
| Columbus Adjudication Center (Interstate & Federal Claims) | 0000-9999 | 866-458-0007 |

On any mailed and/or faxed correspondence please include:

Claimants full name, Claimant ID and/or the Last 4 digits of the SSN

Contact by Mail: P.O. Box 182212, Columbus, OH 43218-2212

Contact by Fax: 1-614-466-7449

Pin Reset: 1-866-962-4064

Ohio means jobs.com Helpdesk: 1-888-296-7541

Helpful Online Links and Resources

Unemployment Insurance FAQ:

http://jfs.ohio.gov/unemp_comp_faq/index.stm

COVID-19 Unemployment Insurance FAQ:

http://jfs.ohio.gov/unemp_comp_faq/index.stm

Unemployment website:

<https://unemployment.ohio.gov/>

OhioMeansJobs Columbus-Franklin County website:

<https://www.omjcfc.org/>

Workforce Development Board of Central Ohio website:

<https://www.wdbco.org/>

OhioMeansJobs Columbus-Franklin County Facebook:

<https://www.facebook.com/omjcfc/>

Filing for other benefits:

<https://benefits.ohio.gov/>