



COLUMBUS METROPOLITAN LIBRARY

PURPOSE.  
VISION.  
STRATEGY.

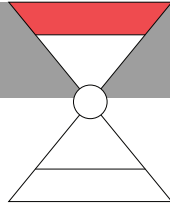
2018

[columbuslibrary.org](http://columbuslibrary.org) | 614-645-2275



## CORE COMPONENTS





VALUES

BEHAVIORS

OUTCOMES

**RESPECT**  
*OPEN TO ALL*

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- Appreciate the diverse cultures and life experiences of others
- Be attentive and give thoughtful responses
- Talk with people, not about them

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People feel valued

**INTEGRITY**  
*DO WHAT'S RIGHT*

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- Be honest with yourself and others
- Be true to your word
- Maintain the highest professional ethics

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We are trusted

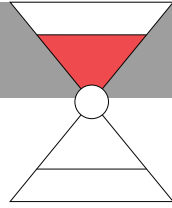
**INSPIRATION**  
*ALWAYS IMPROVING*

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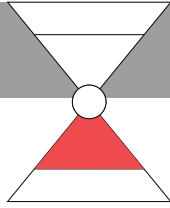
- Imagine what's possible
- Innovate and embrace change
- Be exceptional for our customers and each other

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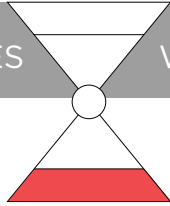
Timeless value



To **INSPIRE** reading  
**SHARE** resources, and  
**CONNECT** people.



“A THRIVING COMMUNITY WHERE  
WISDOM PREVAILS.”



TO EXTERNAL AUDIENCES:

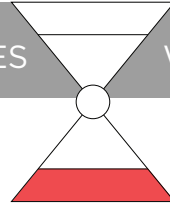
STRATEGIC FOCUS

INVESTMENTS

OUTCOMES



TO **INTERNAL** AUDIENCES:



STRATEGIC FOCUS

INVESTMENTS

OUTCOMES

**OUR PEOPLE**  
Grow our Team

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- Recruit Top Talent
- Staff Training
- Customer First
- Succession Planning
- Leadership Academy
- Leadership Class
- PS Director Orientation
- Leadership Columbus
- Milestone Recognition
- Tuition Reimbursement
- Volunteers
- Staff Relations Committee

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Maximum Potential

**OUR PARTNERS**  
Engage the Community

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- CML Foundation
- Friends of the Library
- Central Library Consortium
- Higher Education
- Nonprofits
- Schools
- Governments
- Donors
- Vendors

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Maximum Impact

**OUR WORK**  
Strengthen Operations

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- Annual Department Goals & Objectives
- Risk Assessment
- Convert Analog to Digital
- LEAN

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Maximum Effectiveness