CORE COMPONENTS

Our Values
Our Purpose
Our Vision
Our Strategies and Outcomes

WHAT WE BELIEVE
WHY WE EXIST
HOW WE SEE THE FUTURE
WHERE WE WILL FOCUS
HOW EVERYONE BENEFITS
OUR VALUES

VALUES

RESPECT
OPEN TO ALL

INTEGRITY
DO WHAT’S RIGHT

INSPIRATION
ALWAYS IMPROVING

WHAT WE BELIEVE IN

BEHAVIORS

• Appreciate the diverse cultures and life experiences of others
• Be attentive and give thoughtful responses
• Talk with people, not about them

• Be honest with yourself and others
• Be true to your word
• Maintain the highest professional ethics

• Imagine what’s possible
• Innovate and embrace change
• Be exceptional for our customers and each other

OUTCOMES

People feel valued

We are trusted

Timeless value
To INSPIRE reading
SHARE resources, and
CONNECT people.
“A THRIVING COMMUNITY WHERE WISDOM PREVAILS.”
OUR STRATEGIES AND OUTCOMES
WHERE WE FOCUS AND HOW PEOPLE BENEFIT

TO INTERNAL AUDIENCES:

STRATEGIC FOCUS

OUR PEOPLE
Grow our Team

INVESTMENTS

• Recruit Top Talent
• Staff Training
• Customer First
• Succession Planning
• Leadership Academy
• Leadership Class

OUTCOMES

Maximum Potential

OUR PARTNERS
Engage the Community

• CML Foundation
• Friends of the Library
• Central Library Consortium
• Higher Education

• PS Director Orientation
• Leadership Columbus
• Milestone Recognition
• Tuition Reimbursement
• Volunteers
• Staff Relations Committee

Maximum Impact

OUR WORK
Strengthen Operations

• Annual Department Goals & Objectives
• Risk Assessment
• Convert Analog to Digital
• LEAN

• Nonprofits
• Schools
• Governments
• Donors
• Vendors

Maximum Effectiveness