

Response to Questions  
CML 19-001  
Fire and Intrusion Monitoring Services

1. Confirm that all systems are currently utilizing at least one pots line to communicate?  
For the fire panels we are currently using cell phone dialers at the following branches:  
Whetstone  
Southeast  
Gahanna  
MLK  
Reynoldsburg  
Dublin  
(All others are using standard “copper lines” to communicate.)
2. Is it possible to provide an example of the type of complexity you are looking to accomplish in your monitoring protocol? When a fire trouble is received from one of our buildings on the monitoring side, we would like the monitoring company to first call the fire department, then the Security Operations Center (SOC), and then the Maintenance on Call number. These calls need to be done as quickly as possible, so that all three sources are dispatched together.