

PRESS RELEASE

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Library hires Southeast Branch manager

COLUMBUS—Columbus Metropolitan Library (CML) has hired Cindy Cawley as manager of its Southeast Branch. She began her new role yesterday, Nov. 18.

Cawley, who's been with CML for 23 years, previously served as customer services manager at its Northside, Whetstone and Karl Road branches.

"Cindy knows this organization inside and out," says CML Chief Customer Experience Officer Alison Circle. "We know she'll bring her passion for customer service to the Southeast-side community."

The previous manager of the Southeast Branch, Sandee Wagle, was hired as CML's security manager earlier this year.

NOTE: Electronic file of Cindy Cawley's headshot is available upon request.

Columbus Metropolitan Library has served the people of Franklin County, Ohio since 1873. With its Main Library and 22 branches, CML is well known for signature services and programs like Homework Help Centers, Reading Buddies, Summer Reading Challenge and Ready for Kindergarten. The library's Strategic Plan supports the vision of "a thriving community where wisdom prevails," which positions CML to respond to areas of urgent need: kids unprepared for kindergarten, third grade reading proficiency, high school graduation, college and career readiness and employment resources.

CML was named a 2011 National Medal Winner by the Institute for Museum and Library Services for work in community service, the highest honor for libraries and museums. CML was also named 2010 Library of the Year by Library Journal.



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