Library to expand curbside pickup to one more location starting June 15 and limited services to three more locations starting June 17

COLUMBUS—Columbus Metropolitan Library (CML) is expanding its curbside pickup service to one additional branch starting Monday, June 15:

- **Canal Winchester Branch** | 115 Franklin St.

*Hours for the Canal Winchester Branch pickup service are Monday-Saturday, 11 a.m.-3 p.m., with no service on Sunday. These hours are different than standard curbside pickup hours at other CML locations. Standard hours are listed below.

This will bring the total number of branches offering curbside pickup to 14, as CML currently offers curbside pickup at its Dublin, Gahanna, Hilliard, Karl Road, New Albany, Northern Lights, Northside, Parsons, Reynoldsburg, Shepard, Southeast, Whetstone and Whitehall branches.

There is no public access into branches offering curbside pickup. Click [here](#) for more information about CML’s contact-free curbside pickup and currently held items.

Also, CML is announcing an expansion of its limited services at three additional locations starting Wednesday, June 17:

- **Karl Road Branch** | 5590 Karl Rd.
- **Main Library** | 96 S. Grant Ave.
- **Northern Lights Branch** | 4093 Cleveland Ave.

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At limited services locations, customers can:

- Pick Up Items
- Return Items
- Reserve a Computer
- Print | Copy | Scan | Fax
- Get Job Help (Karl Road Branch Only)

This will bring the total number of branches offering limited services to six, as CML currently offers limited services at its Franklinton, Linden and Martin Luther King branches.

A limited number of computers are available for 50-minute use. No browsing will be available at this time. However, if customers have items ready for pickup, they will be checked out for them in-branch. Click here for more information about CML’s limited services.

Hours for curbside pickup and limited services (except Canal Winchester, which has different hours) are Monday-Thursday, 11 a.m.-7 p.m.; Friday & Saturday, 11 a.m.-6 p.m., with no service on Sunday.

While not required, CML asks that customers utilizing curbside pickup and limited services at its library locations please wear face masks.

CML will continue to follow guidelines provided by local, county and state health officials and the Centers for Disease Control and Prevention (CDC).

Digital library resources remain available 24/7 at columbuslibrary.org, including eBooks, eAudiobooks, magazines, movies and music, plus research and learning tools.

During this time of closure, CML has many channels for customers to connect with staff, including:

- **Live Chat**: CML’s live chat feature is a convenient way to get help Monday through Friday from 9 a.m.-4 p.m.
- **Phone Lines**: CML has reopened its phone lines at 614-645-2275 so customers can reach staff members to get the help they need Monday through Saturday from 9 a.m.-6 p.m.
- **Reserve an Expert**: Customers can schedule a one-on-one, virtual appointment with a librarian to get help with genealogy, local history, business information, searching for a job or downloading digital content. Customers can also book an online, one-on-one appointment with the Legal Advice Clinic for brief legal questions.

The safety of customers and staff is a priority for the library. Follow CML on social media (Facebook, Twitter) and check columbuslibrary.org for updates. Additional changes in operation will be shared as this rapidly evolving public health situation continues to unfold.

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CML is grateful to its customers, friends, colleagues and supporters who have expressed their concern and understanding during this uncertain time.

Columbus Metropolitan Library has served the people of Franklin County, Ohio since 1873. With its Main Library and 22 branches, CML is well known for signature services and programs like Homework Help, Reading Buddies, Summer Reading Challenge and Ready for Kindergarten. The library’s Strategic Plan supports the vision of “a thriving community where wisdom prevails,” which positions CML to respond to areas of urgent need: kids unprepared for kindergarten, third grade reading proficiency, high school graduation, college and career readiness and employment resources.

CML was named a 2011 National Medal Winner by the Institute for Museum and Library Services for work in community service, the highest honor for libraries and museums. CML was also named 2010 Library of the Year by Library Journal.

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