Library to expand curbside pickup to two additional branches starting June 8 and limited computer access to one additional branch starting June 10

COLUMBUS—Columbus Metropolitan Library (CML) is expanding its curbside pickup service to two additional branches starting Monday, June 8:

- **Northside Branch** | 1423 N. High St.
- **Shepard Branch** | 850 N. Nelson Rd.

This will bring the total number of branches offering curbside pickup to 13, as CML [currently offers the service](https://www.columbuslibrary.org) at its Dublin, Gahanna, Hilliard, Karl Road, New Albany, Northern Lights, Parsons, Reynoldsburg, Southeast, Whetstone and Whitehall branches.

**There is no public access into branches offering curbside pickup.** Click [here](https://www.columbuslibrary.org) for more information about CML’s contact-free curbside pickup and currently held items.

Also, CML is announcing an expansion of limited computer access at an additional location starting Wednesday, June 10:

- **Franklinton Branch** | 1061 W. Town St.

This will bring the total number of branches offering limited computer access to three, as CML [currently offers the service](https://www.columbuslibrary.org) at its Linden and Martin Luther King branches.

--More--
A limited number of computers are available for 50-minute use. Customers can print, copy, fax and scan. No browsing or checkout of materials will be available at this time. However, if customers have items ready for pickup, they will be checked out for them in-branch. Click here for more information about CML’s limited computer access.

Hours for curbside pickup and limited computer access are Monday-Thursday, 11 a.m.-7 p.m.; Friday & Saturday, 11 a.m.-6 p.m., with no service on Sunday.

While not required, CML asks that customers utilizing curbside pickup and limited computer access at its library locations please wear face masks.

CML will continue to follow guidelines provided by local, county and state health officials and the Centers for Disease Control and Prevention (CDC).

Digital library resources remain available 24/7 at columbuslibrary.org, including eBooks, eAudiobooks, magazines, movies and music, plus research and learning tools.

During this time of closure, CML has many channels for customers to connect with staff, including:

- **Live Chat**: CML’s live chat feature is a convenient way to get help Monday through Friday from 9 a.m.-4 p.m.
- **Phone Lines**: CML has reopened its phone lines at 614-645-2275 so customers can reach staff members to get the help they need Monday through Saturday from 9 a.m.-6 p.m.
- **Reserve an Expert**: Customers can schedule a one-on-one, virtual appointment with a librarian to get help with genealogy, local history, business information, searching for a job or downloading digital content. Customers can also book an online, one-on-one appointment with the Legal Advice Clinic for brief legal questions.

The safety of customers and staff is a priority for the library. Follow CML on social media (Facebook, Twitter) and check columbuslibrary.org for updates. Additional changes in operation will be shared as this rapidly evolving public health situation continues to unfold.

CML is grateful to its customers, friends, colleagues and supporters who have expressed their concern and understanding during this uncertain time.

Columbus Metropolitan Library has served the people of Franklin County, Ohio since 1873. With its Main Library and 22 branches, CML is well known for signature services and programs like Homework Help, Reading Buddies, Summer Reading Challenge and Ready for Kindergarten. The library’s Strategic Plan supports the vision of “a thriving community where wisdom prevails,” which positions CML to respond to areas of urgent need: kids unprepared for kindergarten, third grade reading proficiency, high school graduation, college and career readiness and employment resources.

CML was named a 2011 National Medal Winner by the Institute for Museum and Library Services for work in community service, the highest honor for libraries and museums. CML was also named 2010 Library of the Year by Library Journal.

--30--