Library to expand curbside pickup to four additional branches starting June 1 and offer limited computer access at two branches starting June 2

COLUMBUS—Columbus Metropolitan Library (CML) is expanding its curbside pickup service to four additional branches starting Monday, June 1:

- Karl Road Branch | 5590 Karl Rd.
- New Albany Branch | 200 Market St.
- Reynoldsburg Branch | 1402 Brice Rd.
- Whitehall Branch | 4445 E. Broad St.

This will bring the total number of branches offering curbside pickup to 11, as CML currently offers the service at its Dublin, Gahanna, Hilliard, Northern Lights, Parsons, Southeast and Whetstone branches.

There is no public access into branches offering curbside pickup. Click here for more information about CML's contact-free curbside pickup and currently held items.

Additionally, CML is announcing limited computer use at two of its branches beginning Tuesday, June 2:

- Linden Branch | 2223 Cleveland Ave.
- Martin Luther King Branch | 1467 E. Long St.

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A **limited number of computers** will be available for **50-minute use**. Customers can copy, print, fax and scan. No browsing or checkout of materials will be available at this time. However, if customers have items ready for pickup at these two locations, they will be checked out for them in-branch.

Hours for curbside pickup and limited computer access are Monday-Thursday, 11 a.m.-7 p.m.; Friday & Saturday, 11 a.m.-6 p.m., with no service on Sunday.

While not required, CML asks that customers utilizing curbside pickup and limited computer access at its library locations please wear face masks.

As its phased reopening continues, CML will welcome back a number of its **furloughed staff members** to **reduced hours**.

CML will continue to follow guidelines provided by local, county and state health officials and the **Centers for Disease Control and Prevention** (CDC).

Digital library resources remain available 24/7 at **columbuslibrary.org**, including eBooks, eAudiobooks, magazines, movies and music, plus research and learning tools.

During this time of closure, CML has many channels for customers to connect with staff, including:

- **Live Chat**: CML’s live chat feature is a convenient way to get help Monday through Friday from 9 a.m.-4 p.m.
- **Phone Lines**: CML has reopened its phone lines at 614-645-2275 so customers can reach staff members to get the help they need Monday through Saturday from 9 a.m.-6 p.m.
- **Reserve an Expert**: Customers can schedule a one-on-one, virtual appointment with a librarian to get help with genealogy, local history, business information, searching for a job or downloading digital content. Customers can also book an online, one-on-one appointment with the Legal Advice Clinic for brief legal questions.

The safety of customers and staff is a priority for the library. Follow CML on social media (**Facebook**, **Twitter**) and check **columbuslibrary.org** for updates. Additional changes in operation will be shared as this rapidly evolving public health situation continues to unfold.

CML is grateful to its customers, friends, colleagues and supporters who have expressed their concern and understanding during this uncertain time.

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*Columbus Metropolitan Library has served the people of Franklin County, Ohio since 1873. With its Main Library and 22 branches, CML is well known for signature services and programs like Homework Help, Reading Buddies, Summer Reading Challenge and Ready for Kindergarten. The library’s Strategic Plan supports the vision of “a thriving community where wisdom prevails,” which positions CML to respond to areas of urgent need: kids unprepared for kindergarten, third grade reading proficiency, high school graduation, college and career readiness and employment resources.*

*CML was named a 2011 National Medal Winner by the Institute for Museum and Library Services for work in community service, the highest honor for libraries and museums. CML was also named 2010 Library of the Year by Library Journal.*

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