PRESS RELEASE
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Library to expand curbside pickup to four additional branches starting May 26

COLUMBUS—Columbus Metropolitan Library (CML) last week announced a pilot curbside pickup at its Gahanna, Hilliard and Parsons branches as part of its planned phased reopening. Today, CML announces the expansion of this service at four additional branches starting Tuesday, May 26. Those additional branches are:

- **Dublin Branch** | 75 N. High St.
- **Northern Lights Branch** | 4093 Cleveland Ave.
- **Southeast Branch** | 3980 S. Hamilton Rd.
- **Whetstone Branch** | 3909 N. High St.

Curbside pickup will be available Monday-Thursday, 11 a.m.-7 p.m.; Friday & Saturday, 11 a.m.-6 p.m., with no service on Sunday.

Customers who have received notification from CML that they have items ready to pick up at these seven locations may do so with curbside pickup. Those who have items ready to pick up at any other location are advised to watch for updates for when additional locations will offer curbside pickup.

CML leaders continue to closely monitor this service with the hope of expanding it to additional locations in June.

Click [here](#) for more information about curbside pickup and currently held items.

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Curbside pickup is contact-free and enables customers to drop off materials and pick up reserves. Book Return slots will be available at those seven branches during the hours listed above, and returned materials will be handled by staff wearing masks and will be quarantined for 72 hours, as outlined by the Centers for Disease Control (CDC). **There will be no public access into these buildings.**

CML will continue to follow guidelines provided by local, county and state health officials and the [Centers for Disease Control and Prevention](https://www.cdc.gov) (CDC).

Digital library resources remain available 24/7 at columbuslibrary.org, including eBooks, eAudiobooks, magazines, movies and music, plus research and learning tools.

During this time of closure, CML has many channels for customers to connect with staff, including:

- **Live Chat**: CML’s live chat feature is a convenient way to get help Monday through Friday from 9 a.m.-4 p.m.
- **Phone Lines**: CML has reopened its phone lines at 614-645-2275 so customers can reach staff members to get the help they need Monday through Friday from 9 a.m.-6 p.m.
- **Reserve an Expert**: Customers can schedule a one-on-one, virtual appointment with a librarian to get help with genealogy, local history, business information, searching for a job or downloading digital content.

The safety of customers and staff is a priority for the library. Follow CML on social media ([Facebook](https://www.facebook.com), [Twitter](https://twitter.com)) and check columbuslibrary.org for updates. Additional changes in operation will be shared as this rapidly evolving public health situation continues to unfold.

CML is grateful to its customers, friends, colleagues and supporters who have expressed their concern and understanding during this uncertain time.

*Columbus Metropolitan Library has served the people of Franklin County, Ohio since 1873. With its Main Library and 22 branches, CML is well known for signature services and programs like Homework Help, Reading Buddies, Summer Reading Challenge and Ready for Kindergarten. The library’s Strategic Plan supports the vision of “a thriving community where wisdom prevails,” which positions CML to respond to areas of urgent need: kids unprepared for kindergarten, third grade reading proficiency, high school graduation, college and career readiness and employment resources. CML was named a 2011 National Medal Winner by the Institute for Museum and Library Services for work in community service, the highest honor for libraries and museums. CML was also named 2010 Library of the Year by Library Journal.*

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